

Mercedes Emissions Claim Client Update December 23rd 2020



UPDATE ON THE MERCEDES EMISSIONS CLAIM

We write to provide you with an update in advance of the holiday period.

Office closure

Please note our offices are closed from 24 December 2020 to 3 January 2021 (inclusive). The Emissions inbox will not be monitored during that period and we will be unable to respond to any phone calls. Upon our return to the office from 4 January onwards, we will respond to any queries in the order they were received. We will endeavour to reply as promptly as possible but please be aware, due to the volume of emails and phones calls we receive, there may be a slight delay to our response at that time.

Next steps in the new year

We are pleased to say our client questionnaire has now been finalised. In order to ensure we are on hand to assist with any questions or concerns regarding completion of the questionnaire, we will send out the first tranche upon our return to the office in the new year. As noted previously, the questionnaire will be sent out in stages based

on the purchase dates we have on your file, starting with those that we have already issued proceedings for. Please be assured you will receive the questionnaire at the applicable stage for the purchase date we have recorded in your claim and in advance of any time limit that may apply to your claim.

Helpful judgment in the EU

Last week the European Court of Justice handed down its judgment in a very important case regarding the circumstances in which defeat devices may be permissible under the EU Regulations. The Court confirmed that defeat devices will only be permissible for the purpose of protecting the engine in very restricted circumstances. This is the outcome we had hoped for, and we will be able to rely on this case in our submissions against Mercedes in the future.

Season greetings

Finally, we wish you all a very happy holiday and happy new year. We look forward to providing you with further updates on the claim in 2021.

Best wishes,

Leigh Day

